Enhance Terms and Conditions

Program Changes

Enhance reserves the right to alter the program content, schedule, speakers, date, or venue as necessary due to circumstances beyond our control, at any time before the event.

Conference Speakers

External speakers are responsible for their session content. Enhance supports the freedom of speakers to express their views, which do not necessarily reflect those of Enhance or its staff. We strive to ensure the accuracy and validity of information presented by external speakers.

Event Materials

Event materials are typically distributed and utilized during the event. These materials are exclusively for attendees of Enhance events and may not be reproduced, shared, or distributed without Enhance's permission. In an effort to be environmentally friendly, physical copies of the attendee handbook and case competition guide will not be provided. Attendees are encouraged to download digital copies from our website.

Academic Integrity

Enhance upholds high standards of academic integrity. Attendees found sharing case details prematurely or engaging in any form of academic dishonesty will be disqualified from the competition.

Registration

For registration issues, contact enhancevancouver@gmail.com. Only the primary contact can amend group bookings. Registrations are subject to availability, and a place at the event cannot be guaranteed.

Confirmation

Online registration confirmations will be emailed immediately. If not received within 24 hours, contact the Director of Administration.

Payment

Payment is required at booking unless otherwise stated.

Transfers

If unable to attend, you can transfer your place to another person up to two days before the event. Additional charges may apply if the new attendee's registration rate differs. The original attendee must confirm any booking changes.

Cancellations

If Enhance cancels the event, liability is limited to a full refund of the event fee. We will not refund travel or hotel costs or fees related to joining a Faculty or community for the event. Cancellations and transfers must be in writing to enhancevancouver@gmail.com. Refunds are not issued for attendee cancellations except for illness or COVID-19. Enhance is not liable for cancellations due to force majeure events.

Travel

Enhance is not liable for attendees' inability to attend due to adverse weather or travel disruptions. We do not provide free parking at our venue and may use venues with parking fees.

Filming and Photographing

Enhance reserves the right to film, record, or photograph speakers and attendees for post-event purposes.

Media Usage

Attendees can access event photos on the Enhance Facebook page. These photos are for personal use only and may not be used for commercial purposes.

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